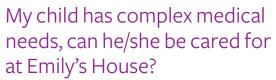
### Frequently Asked Questions





If your child can be cared for at home with medical complexities then they can also be cared for at Emily's House. Please contact the Intake Coordinator for more information about how Emily's House can accommodate your child.

## How long can my child stay at Emily's House?

Children receiving Standard Respite are permitted up to 28 nights per year. Emergency respite care is dependent on availability. End of life care is a priority and will be provided for as long as necessary.

## What does my child do while he/she is at Emily's House?

Emily's House has a play therapist on staff who is responsible for planning recreational programs according to your child's preferences and abilities. Emily's House aims to provide a "home away from home". A care plan will be developed with you and your child prior to or at admission that will include appropriate activities to meet your child's needs.

## Can the families of patients stay overnight at Emily's House?

Parent(s) are welcome to stay overnight with their children at Emily's House. Siblings may also be accommodated depending on space and resources.

#### Contact Us

Telephone 416.363.9196 | Fax 416.363.6153 info@philipazizcentre.ca For admission information | joanneg@philipazizcentre.ca

#### Location

Emily's House Children's Hospice
Is located at 45 Jack Layton Way





45 JACK LAYTON WAY, TORONTO, ONTARIO M4M 0B7
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CHARITABLE REGISTRATION # BN 89422 8063 RR 0001



a project of Philip Aziz Centre



Making Memories out of Minutes and Miracles out of Days

# Celebrating Life, Creating Memories

Whether a life is measured in days, weeks, months or even years, children living with a life-limiting diagnosis deserve the opportunity to learn, play, develop and grow... to just be kids.

### Emily's House

The diverse and complex needs of the children and families we have supported over the past 18 years through our community hospice programs at Philip Aziz Centre, has led us to establish Emily's House, the first Paediatric Palliative Care Hospice in Toronto, and the 6th in Canada. Emily's House is named in honour of one of our young clients who we have supported through our volunteer visiting program for the past 6 years, in her own home. Emily is battling a rare, terminal neuro-degenerative disease. Her courage, faith, love, gentleness, and laughter are the qualities we want reflected at Emily's House. Emily and her family represent hundreds of children and families who face the daily challenges of living with a life-limiting illness and who will now have access to increased care and support because of Emily's House.

Emily's House is committed to optimizing the quality of the lives of children and their families, through the provision of integrated respite and pediatric palliative care, in a home like setting. Care will be aligned with the National Pediatric Palliative Care Norms of Practice.

### Programs Include:

**Respite Care** | Allows families a break from the daily routine of caregiving. Programs operate 24/7 and offering nursing, recreational, psychosocial/spiritual, bereavement and educational services.

**Acute End of Life Care** | Resources and support provided for families allowing them to focus on making the most of the final days with their child.

**Pain and Symptom Management** | Children with pain related issues may be admitted for assessment and monitoring while medication and treatment changes are implemented.

**Transitional Care** | Children may transition from hospital to their own home through our program, where support and education is offered.

**Spiritual/Bereavement Care** | Families experiencing the loss of a child will be offered bereavement care. Spiritual care is available throughout the trajectory of illness.

Perinatal Care | Journeying with parents through pregnancy, birth, death and bereavement while honouring the life of the baby.



## Accessing Emily's House Services:

A referral to Emily's House can be made by a parent/guardian, pediatric palliative care physician, general physician, nurse practitioner, nurse, social worker, or case manager.

### Eligibility for Services:

Emily's House services are available to children who fulfill the following eligibility requirements:

- o-18 years of age
- Have a valid Ontario Health Insurance Plan (OHIP)
- Eligible to receive services from the Community Care Access Centre (CCAC)
- Have a progressive life-limiting illness or major medical disease that demonstrates a progressive decline
- Engage in Advance Care Planning discussion